



COVID-19 Resources

Is AHFC operating during the COVID-19 crisis?

While our offices are currently closed to public access, we remain in operation while complying with social distancing requirements for employees, contractors, tenants, and members of the public.

AHFC is an essential business as defined by the State of Alaska, and we will continue to provide low-income Alaskans with housing assistance and public housing for the duration of this crisis.

[Click here for contact information.](#)

What steps is AHFC taking to ensure safety?

We take our responsibility to care for our tenants seriously. We have closed our office properties to walk-in visitors and are limiting contact to telephone and email.

Employees who have COVID-19 symptoms or are simply not feeling well for ANY reason are required to stay home. We are strongly enforcing social distancing requirements as outlined by the State of Alaska.

In-unit maintenance or contractor entry is NOT allowed. Some work may occur in common spaces if it follows CDC guidelines, state and local mandates, and does not use sick workers.

Should public housing tenants or voucher recipients worry about eviction?

The CARES Act includes a temporary moratorium of 120 days on evictions for nonpayment of rent for families who are supported by public housing, as well as a moratorium on fees and penalties related to nonpayment.

AHFC will not be pursuing or serving Notice to Quit for Nonpayment of Rent for those 120 days. We will provide residents with a letter explaining that they have not paid the month's rent in full, how much they owe, and what resources are available to them if they have experienced a loss of income related to COVID-19.

Voucher recipients may contact their local voucher office to receive guidance if they have experienced a loss of income due to COVID-19. Subsidies may be available to qualified recipients, which will allow voucher families to continue to pay rent to their landlord. [Click here for more information.](#)

If you have NOT been financially effected due to COVID-19, we encourage you to continue making your rent or mortgage payments as normal or to the extent you're able.

Will there be inspections in public housing properties?

Until further notice, the Real Estate Assessment Center (REAC) is postponing property inspections.

Are the new stimulus payments to individuals considered income?

They will be excluded from income, as they are temporary, non-recurring payments (per 24 CFR 5.609).

Will smoke-free policies be suspended in public housing?

HUD is not considering a change to this regulation related to COVID-19 response. Residents are required to smoke outdoors at least 25 feet from the building or within a designated smoking area outdoors.

How can tenants protect themselves from COVID-19?

The Centers for Disease Control and Prevention (CDC) offers insights and best practices for protection:

- [What You Need to Know About COVID-19](#)
- [How to Protect Yourself and Others](#)
- [Who Should be Tested for COVID-19](#)
- [How to Practice Social Distancing](#)
- [How to Stop the Spread of Germs](#)

Where can I find additional information?

- [Alaska 2-1-1](#) or call “211” in the state of Alaska
- [Department of Labor and Workforce Development](#)
- [Division of Public Assistance](#)
- [Internal Revenue Service, Economic Impact Payment](#)
- [COVID-19 Resources](#) from U.S. Department of Housing and Urban Development