



## COMMUNITY DEVELOPMENT FINANCIAL INSTITUTIONS FUND

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### An Important Message from CDFI Fund Director Jodie Harris



To protect ourselves and our families from the spread of COVID-19 and in accordance with [guidance issued](#) by the Office of Personnel Management, the Community Development Financial Institutions Fund's (CDFI Fund's) employees will be utilizing maximum telework flexibilities beginning Tuesday, March 17, 2020.

While there will be some changes in how we conduct business, we do not foresee any interruptions in our normal operations, including administration of the CDFI Fund's program application rounds. Applicants should continue to follow any deadlines for program applications as stated on the CDFI Fund's website at [www.cdfifund.gov](http://www.cdfifund.gov).

We are proud of our commitment to customer service, and will do our best to minimize disruption for our Applicants and Award Recipients. However to ensure timely responses to your inquiries, we encourage and urge the use of Service Requests through the CDFI Fund's Awards Management Information System (AMIS) or the CDFI Fund Help Desk [email address](#).

For the immediate future, staff will be unavailable to answer the CDFI Fund's main phone line at (202) 653-0300. To submit an inquiry to the CDFI Fund staff for all program questions as well as general inquiries, please use one of the options below:

- **AMIS Service Request:** submit your inquiry via a service request in AMIS.
- **Email:** submit your inquiry via email to the CDFI Fund Help Desk at [cdfihelp@cdfi.treas.gov](mailto:cdfihelp@cdfi.treas.gov).
- **Phone:** leave a message at the CDFI Fund Help Desk, for specific programs or service units, via phone at (202) 653-0421.
- **Additional Information:** further contact information is also available on the CDFI Fund website on its [contact page](#).

We hope to be able to restore our normal office availability as soon as possible. Thank you!

Jodie L. Harris  
CDFI Fund Director

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