



Wyoming Community Development Authority

"Financing Affordable Housing in Wyoming"

In response to guidance from government leaders and healthcare professionals, the office of Wyoming Community Development Authority (WCDA) is closed to the public until further notice. All WCDA programs and services are fully operational but you may experience some delays. Staff is working diligently to ensure daily operations are uninterrupted and will continue to answer calls and emails from our customers.

WCDA Servicing Department is here to help:

1. WCDA Representatives are available Monday through Friday, 9:00 AM to 4:30 PM at 307-265-5102 or 800-273-4635
2. Your monthly payment can be made:
 - a. By phone
 - b. By US Postal Service
 - c. By placing in the drop box located at 155 N. Beech St., Casper, WY
3. **Until further notice, all payments received after 3 pm will be posted the next business day. This applies to the 16th and last business day of the month.**
4. WCDA is committed to helping our homeowners during this national crisis
 - a. Late charges will be suppressed for April, 2020
 - b. Credit reporting will be coded appropriately upon receipt of written notice of how COVID 19 has affected your income.
 - c. To request short term forbearance WCDA must receive in writing a request for forbearance with a brief statement how COVID 19 created a financial hardship.
 - i. Email to WCDACOVID19@wyomingcda.com or
 - ii. Mail to WCDA, Attn COVID 19, PO Box 10100, Casper WY 82601
 - iii. Formal acknowledgment will be mailed once request is received.
5. It is critical that you keep in contact with WCDA during this time to identify the best option available to help you.
6. Foreclosure and eviction actions have been suspended until 5/18/2020

WCDA must follow the guidelines set forth by the investor (Fannie Mae) or insurer/guarantor of your loan. These guidelines allow WCDA to offer loan modifications, payment plans, and forbearance but do not allow WCDA to defer payments. WCDA, as a loan servicer of federally insured mortgages, applauds the passage of the federal CARES Act to provide relief for our borrowers.

Please call WCDA Servicing Department at 307-265-5102 or 800-273-4635 to receive details about relief that may be available for your type of loan.